

PRESS RELEASE

GLS achieve more ISO certifications in environmental and quality management

Amsterdam, 18 February 2013. Sustainable and reliable parcel logistics across Europe: eight more GLS companies have now been certified to ISO environmental standard 14001. Two further companies within the group have also achieved certification in quality management to ISO 9001 for the first time.

The majority of GLS companies are now certified to ISO environmental standard 14001. By the beginning of the year, eight more companies joined the five others that had already gained certification in 2011. DEKRA, the inspection company with world-wide operations, has confirmed that all these companies operate an effective and efficient environmental management system.

“The ISO standard is the most important standard in environmental management for businesses,” commented Rico Back, CEO of GLS. “Certification commits us to continuous improvement of our procedures to reduce resource consumption and emissions. This helps us to achieve the goals of our Think-Green sustainability initiative.”

All environmental activities across the GLS Group are run under the umbrella of the Think-Green initiative. GLS constructs new sites according to environmental design principles, optimises the transportation planning specifically, and encourages staff to act in an environmentally responsible manner in the workplace. GLS regularly measures the success of its environmental policy. Think-Green representatives actively encourage staff to think and act sustainably and promote the implementation of tried and tested measures.

Ensuring a quality service throughout Europe

GLS also systematically monitors and improves the quality of its services. As with environmental management, this is a part of the integrated management system that is standard within the GLS Group across Europe. Its efficiency is regularly recognised by DEKRA. The quality management system in almost all GLS companies now conforms to ISO 9001. GLS Spain and GLS B.V. (Holding) have now also achieved certification by DEKRA for the first time. They join the 15 other companies that gained an official seal of approval in previous years.

“All procedures adopted at GLS have the one goal: to ensure consistently reliable delivery throughout Europe,” said Rico Back. “Our quality management system, which includes a comprehensive key figures system, is a cornerstone to achieving this goal.”

This year, GLS is preparing for ISO 9001 certification in two more countries. Certification in environmental management is planned for five more companies. Then the integration of the national companies into the standard GLS management system will be completed.

Overview: GLS ISO certifications

	New certificates	Existing certificates
GLS Environmental Management System (certification to ISO 14001)	Czech Republic, Hungary, Poland, Rumania, Slovakia, Slovenia, Spain, Holding (GLS B.V.)	Austria, Belgium, Germany, Luxembourg, Netherlands
GLS Quality Management System (certification to ISO 9001)	Spain, Holding (GLS B.V.)	Austria, Belgium, Czech Republic, France, Germany, Hungary, Ireland, Italy, Luxembourg, Netherlands, Poland, Portugal, Rumania, Slovakia, Slovenia

The GLS Group in Europe

GLS, General Logistics Systems B.V. (headquartered in Amsterdam), realises reliable, high-quality parcel services for 212,000 customers in Europe, complemented by logistics and express services. “Quality leader in European parcel logistics” is GLS’ guiding principle. In this context, sustainability is emphasized at GLS: its Europe-wide Think-Green Initiative bundles activities aimed at protecting the environment. Through wholly owned and partner companies, the Group provides a network coverage of 42 European states and is globally connected via contractual agreements. 37 central transshipment points and 660 depots are at GLS’ disposal. With its ground based network GLS is one of the leading parcel service providers in Europe. 13,400 employees handle 375 million parcels per year. Every day 16,510 vehicles are on route for GLS. In the financial year 2011/12 GLS achieved revenues of 1.81 billion euros.