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Press release

## **Great Place to Work certificate for the fourth time for GLS Poland**

**Nearly 1,000 employees rated work at GLS Poland highly. The biggest pluses are equal treatment, team respect and friendly atmosphere. GLS Poland wins the Great Place to Work certificate, which determines the level of employee satisfaction, for the fourth time.**

952 people, or 80 percent of the GLS Poland team, took part in an anonymous Great Place to Work survey and rated their employer positively in terms of respect, fairness, reliability and camaraderie. These scores allowed GLS to earn the renowned Great Place to Work certification for the fourth time, which is awarded to companies with the best performing workplace culture. In 2022, for the statement "Taking everything into account, I think this company is a great place to work," GLS received 75 percent positive responses.

- *"Being awarded the certificate once again motivates us even more to take care of our employees and create comfortable conditions for their work and development. The opinions of the team are extremely important to us, because these people are the heart of our company. Without them the operations of GLS would simply be impossible"* says Anna Franke, HR manager of GLS Poland.

- *"This year we are particularly pleased that - for the first time - we were included in the list of Top 14 best-rated workplaces in Poland. This is something to be proud of and confirms the right direction we are going in as an employer. It's also an incentive to continue doing more to strengthen the GLS team's sense of satisfaction and commitment"* - she adds.

### **What do they appreciate GLS for?**

Respect and honesty - in these categories GLS scored highest in the survey. The company's employees noted above all equal treatment - regardless of age, origin, gender or sexual orientation. Here the level of satisfaction ranged from 86 to 91 percent. Also highly rated were safe working conditions (91 percent) and the ability of employees to take a day off when they really need it (also 91 percent).



An important issue was the approach of managers to employees. The GLS team believes that management runs the company in an ethical manner (84 percent), and managers allow employees freedom of action and do not look at their hands all the time (84 percent).

*- "We rely on the organization's culture and good understanding at all levels. Trust, respect for the work of others, and a collegial atmosphere make managers trust their teams and allow them to act freely" - Anna Franke stresses.*

This attitude is confirmed by the results of the survey, in which such aspects as managers' understanding of possible mistakes made on important tasks, the provision of all equipment and resources needed to do the job, and equal treatment regardless of position were rated very highly.

High marks, as in recent years, GLS received for the collegial atmosphere. They appreciated the warm welcome given to new employees (89 percent), as well as the good adaptation to the new position during transfers within the company (84 percent). Employees also appreciate the fact that there is a friendly atmosphere at GLS (83 percent), and that everyone works for one cause (80 percent). Also an asset to the team (84 percent) are the good conditions that make it possible to balance work with responsibilities as a parent or caregiver.

The Great Place to Work certification is the most recognized employer award to which companies aspire, and the only one based entirely on what employees say about their workplace experience. The certification is internationally recognized, and more than 10,000 companies in 60 countries apply for it each year.

This year's Great Place to Work award is the fourth to GLS's credit and another that the company has won recently. At the end of 2022, GLS, in the Logistics Operator of the Year survey, was named Logistics Leader in the Digital Communication Tools category. The jury appreciated the company's high level of computerization and systems integration and recognized them as the best in the logistics industry.

For more information, please visit [gls-group.com](https://gls-group.com) or contact:

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### **About GLS Group**

GLS Group is one of the largest independent courier service providers in Europe, with a developed active presence in almost all countries on the continent. Through a network of



subsidiaries, it also operates in Canada and on the West Coast of the US. Every day, this allows GLS to efficiently deliver millions of packages and related stories to customers and communities. GLS manages its network proactively - it connects the markets it operates in a flexible and agile manner, responding to their rapid changes and dynamics. The company is proud to provide its customers with high-quality services in more than 40 countries. The GLS network consists of more than 120 distribution centers, more than 1,600 branches, 37,000 vehicles responsible for the final stage of delivery and 4,500 line cars. This guarantees excellent flexibility and increased coverage. In 2021/22, GLS Group generated record revenues of €5 billion, delivering 870 million parcels in all markets served. For more information, visit [gls-group.com](https://www.gls-group.com)