

## **Contract information**

- (1) The possibility to redirect the delivery of your parcel through GLS Poland Sp. z.o.o. (hereinafter "GLS"), is not a-binding offer. A binding contract is concluded after the following steps:
  - a) Selection of the desired redirection option
  - b) Input of your contact data and depending on your chosen redirection option additional data
  - c) Confirmation of the data entered by clicking on "Continue"
  - d) Confirmation of the privacy policy and the contract information
  - e) By clicking on "Finish" you place a binding offer
  - f) GLS will confirm the acceptance of this offer by an e-mail.
- (2) GLS does not save the text of the contract.
- (3) Possible input errors can be corrected at any time prior to clicking on "Finish" by clicking on "Back" and adapting the data.
- (4) Placing the order and conclusion of the contract are possible either in Polish or English.
- (5) The main characteristics of the services of GLS can be taken from the description of the chosen redirection option. Please note that this serves to fulfil our information obligation only and does not constitute an agreement on the legal and factual nature of the service.
- (6) Further information about GLS can be taken from our Corporate Information. If you have any questions please contact our customer service under +48 804 262 262 or via e-mail to office@gls-poland.com.
- (7) You have no right to revoke this contract, § 312g (2) Nr. 9 BGB (German Civil Code).