

GLS privacy policy – Parcel redirection

The use of the redirection options requires the collection and processing of personal data. The data collection and processing is done in compliance with the applicable legal regulations, this privacy policy and the general privacy policy of General Logistics Systems Belgium S.A. branch Luxemburg (hereafter mentioned as GLS).

User data

The following user data will be saved and processed for the various redirection options:

- e-mail address
- (mobile) phone number
- surname, given name*
- new delivery address (street, number, zip code, city, country)*
- deposit place*
- recipient (surname, given name)*

* does not affect all redirection options

Use and purpose of user data

The user data are collected, processed and used to fulfil contractual obligations of GLS in regard to the requested delivery time or place and to contact, respectively to get in contact as part of the delivery.

A use for other purposes, especially transferring the data to third parties, is excluded.

Information and deletion of data

GLS will inform the users according to statutory rights about their collected personal data on request and free of charge. The users might exercise their statutory right of correction, deletion and blocking of their data if applicable.