

Contract Information

Please note the following information

- (1) The possibility to create, print and pay parcel labels for the parcel shipment with General Logistics Systems Germany GmbH & Co. OHG (hereinafter „GLS“) online, does not constitute a binding offer. A binding contract against payment is concluded only after the following steps. GLS always confirms the conclusion of the contract by a separate e-mail:
 - a) Input of the consignee address (it is possible to use the address book)
 - b) Input of the parcel dimensions (length, width and height)
 - c) Decision whether the parcel shall be handed over at a GLS ParcelShop or collected by GLS on site for an additional fee
 - d) Confirmation of the entered data by a click
 - e) Accepting the use of the data and acknowledging the privacy policy
 - f) Accepting the General Terms and the Consumer Information as well as the right to cancel; acknowledging that you lose the right to cancel once the contract has been fully performed by GLS and you have expressed your consent to that
 - g) A binding offer is placed by clicking the “Pay” button
 - h) Selection of the payment method and entering the payment data
 - i) This offer will be accepted by GLS as soon as the payment procedure has been successful
- (2) GLS does not file the text of the contract.
- (3) Possible input errors can be corrected at any time prior to clicking the “Pay”-button by clicking “Back“ and adjusting the data. You can delete parcels out of the shopping cart by clicking the “X” symbol.
- (4) The contract can be concluded in English.
- (5) The main characteristics of GLS’s service can be taken from the parcel details and the payment method. Please note that this serves to fulfil our information obligation only and does not constitute an agreement on the legal and factual nature.
- (6) You can address any complaints to our business address: General Logistics Systems Ireland Ltd., Unit 1, Stadium Business Park, Ballycoolin Road, Ballycoolin, Dublin 11 or via telephone 01 8606200, Fax 01 8606201, or e-mail service@glS-ireland.com.
- (7) Further Information about GLS can be taken from our Corporate Information.
- (8) The prices given by GLS are final prices including all taxes. Additional cost from 3.95 EUR might occur if you decide to let GLS pick up the parcel and do not drop it in a GLS ParcelShop.
- (9) The price is due with the order. The delivery of parcels is generally carried out on working days except Saturdays within Ireland within 24 hours (estimated time of delivery) to the consignee. Please check our shipping planner on <https://glS-group.eu/IE/en/occasional-shipment/shipping-calculator> for the estimated time of delivery for shipments in other countries However, compliance with the estimated time of delivery is neither assured nor guaranteed due to traffic related delays in our line haul.
- (10) You have your statutory liability rights.
- (11) Payment has to be made by PayPal.
- (12) If you conclude the contract as a consumer, you have the following right to cancel the contract. Please note that you may not exercise the right of cancellation, if GLS has delivered the parcel to the consignee after you have acknowledged that you lose the right to cancel in this case and you have expressed your consent to that.

Instruction for cancellation

Right to cancel

You have the right to cancel his contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right to cancel, you must inform us (General Logistics Systems Ireland Ltd., Unit 1, Stadium Business Park, Ballycoolin Road, Ballycoolin, Dublin 11, Telephone 01 8606200, Fax 01 8606201, E-Mail service@glS-ireland.com) of your decision to cancel this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached cancellation form but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us) without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to cancel this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been provided until you have communicated to us your cancellation of this contract in comparison with the full coverage of the contract.

End of Instruction for cancellation