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ADDENDUM TO GENERAL BUSINESS CONDITIONS WITH REGARD TO PARCEL HANDLING AND MANAGEMENT BY PARCELSHOPS¹

1. INTRODUCTION

This Addendum to General Business Conditions shall apply to parcels dispatched at and delivered at GLS ParcelShops listed below during the test period prior to the implementation of the digitalisation processes of the Service Provider's PSA system.

The rules of the General Business Conditions pertaining to parcel delivery and management in effect during the test period will remain in full force and effect, except as modified by this addendum. This Addendum to the General Business Conditions shall apply only during the test period and to GLS ParcelShops participated in this process.

This Addendum to General Business Conditions takes effect on 04.09.2023 and applies to GLS ParcelShops listed in Annex No 1.

2. RULES FOR PARCELS DISPATCHED AT A GLS PARCELSHOP

In the case of dispatching a parcel at a GLS ParcelShop, the Sender shall provide the information and data necessary for the pick-up which is registered in the PSA system by the ParcelShop. After the registration, the parcel label is printed out in accordance with the data provided by the Sender, the Sender is obliged to affix it to the parcel. The Sender is responsible for checking the correctness of the data. The Sender receives a confirmation of the pick-up of the parcel to the e-mail address provided by him.

If the Sender wishes to place an order in writing on a paper-based format, the Sender must fill in a form called the Consignment Form. After the pick-up of the parcel, a copy of the Consignment Form is handed over to the Sender as proof of pick-up. After the registration of the parcel, the parcel label is printed out, and the Sender is obliged to affix it to the parcel after checking the correctness of the data.

3. SPECIAL RULES FOR ORDERING *CASHSERVICE* FOR PARCELS DISPATCHING AT A GLS PARCELSHOP

The Service Provider provides *CashService* only for domestic parcels in compliance with the verbal order of the Sender. Upon the registration of the parcel, the Sender shall provide the data necessary for ordering and fulfilling COD collection service. The data necessary for COD collection service is also registered in the PSA system by the ParcelShop. Upon affixing the parcel label, the Sender is obliged to check the correctness of data of the COD collection service. The Sender receives confirmation of the order of *CashService* in the e-mail confirmation of the pick-up of the parcel.

4. SPECIAL RULES FOR DELIVERY AT GLS PARCELSHOP

Parcels are handed over after the identification of the Addressee or a person authorised by him based on an official certificate with a photo suitable for the proof of identity and after the parcel number has been provided.

The Addressee receives an e-mail notification of receipt of the parcel.

5. REGISTRATION OF THE SENDER IN THE PSA SYSTEM USED BY GLS PARCELSHOP

Upon pick-up of the parcel at a GLS ParcelShop, the Sender is entitled to register his data in the PSA system used by GLS ParcelShop, but this is not a condition for concluding a contract, so Senders who are not registered can also dispatch parcel at GLS ParcelShop on a case-by-case basis.

In connection with the registration in GLS ParcelShop, the Sender acts in compliance with the instructions sent to him by email. If the Sender consents to the registration, his data do not need to be provided again in the case of parcel dispatch at the GLS ParcelShop specified in Point 1, as they are stored in the system, which simplifies and speeds up the parcel handling process.

If the Sender does not want to register, his data will be deleted from the PSA system within 24 hours from the pick-up of the parcel.

This Addendum amends and supplements the General Business Conditions issued on 1 April 1998, and is valid with effect from 04 September 2023. Prior to their entry into force the General Business Conditions are reported to the National Media and Communication Authority, and from the 15th day preceding their entry into force they are accessible on the <https://gls-group.com/HU/hu/home> website.

This Addendum to General Business Conditions and its annexes are available to the Clients/Senders at the following locations:

- <https://gls-group.com/HU/hu/home> , which is also the official publication site of the General Business Conditions by the Service Provider;
- As an annex to the contract offer, the Clients accept the General Business Conditions, which represents part of the agreements concluded with them;
- on website <https://csomag.hu/hu>
- on website <https://ecsomag.hu> and are also posted in GLS ParcelShops.

¹ Applicable to GLS ParcelShops as defined in this Addendum during the test period.

Annex No 1
GLS ParcelShops participating in the test period

GLS ParcelShop name	Adresse
Rentma-Gépkölcsönző	1171 Budapest Pesti út 325.
STIHL Szakkereskedés és szakszervíz	5300 Karcag Madarasi út 20.
Kova Papír Csepel	1212 Budapest Széchenyi István utca 92/b
Hermányos Fotó Kft.	1181 Budapest Barta Lajos utca 8/e.
KBOX	2500 Esztergom Bánomi ltp. 3.
Team-Comp Kft.	8600 Siófok Dózsa György utca 10.
Kingabi Szemere Bt.	9121 Győrszemere Győri út 138.
Nail Boks	8500 Pápa Bástya utca 10.
Magna Digital	2364 Ócsa Bacsó Béla utca 13.
Tuti Gsm Mobiltelefonüzlet	4300 Nyírbátor Árpád utca 2
Computerfutár	2364 Ócsa Szabadság tér 1
Bicajos Szaküzlet és Szervíz	2365 Inárcs Széchenyi u. 6/a.
GLS 75-ös Depó és Csomagpont	7754 Boly Töttösi út 382/12 Hrsz.
Zálogház és Ékszerüzlet	6500 Baja Piac tér 969/12

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