

# Price list for services in domestic and international delivery



For **Paket.hr** from 05.07.2023.

The price of delivery depends on the size of the parcel. Parcel size is calculated by adding the length of the longest and the shortest side of the parcel.

Parcel dimension	The longest + shortest side	Domestic delivery (€/kn)	International delivery				
			1. zone (€/kn)	2. zone (€/kn)	3. zone (€/kn)	4. zone (€/kn)	5. zone (€/kn)
● XS	max. 35 cm	5,00 / 37,67	17,00 / 128,08	18,00 / 135,62	29,00 / 218,50	31,00 / 233,56	41,00 / 308,91
○ S	max. 50 cm	6,00 / 45,20	18,00 / 135,62	19,00 / 143,15	31,00 / 233,56	39,00 / 293,84	47,00 / 354,12
● M	max. 65 cm	7,00 / 52,74	19,00 / 143,15	21,00 / 158,22	33,00 / 248,63	43,00 / 323,98	56,00 / 421,93
● L	max. 80 cm	9,00 / 67,81	22,00 / 165,75	25,00 / 188,36	35,00 / 263,70	64,00 / 482,20	83,00 / 625,36
● XL	max. dimension	10,00 / 75,34	26,00 / 195,89	30,00 / 226,03	42,00 / 316,44	95,00 / 715,77	123,00 / 926,74

## ADDITIONAL SERVICES

(addition to the basic parcel price)

Parcel with Cash on Delivery (the maximum amount of cash on delivery is 1.659,04 € / 12.500,00 kn)	1,00 € / 7,53 kn
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## SURCHARGES

(addition to the basic parcel price)

Delivery zone 2	6,64 € / 50,00 kn
General payment slip/bank transfer	1,00 € / 7,53 kn

All prices include VAT.

Prices in euros are expressed at the exchange rate 1 € = 7,53450 kn.

## Zones and transit times on working days:

Zone	Transit times (work days)
● 1. zone	Slovenia, Hungary (1-2), Slovakia, Austria, Czech Republic (3-4)
● 2. zone	Poland, Germany (3-4), Belgium, Netherlands, Luxembourg (4-5)
● 3. zone	Romania (3-4), Italy (3-5), Bulgaria, Denmark, Ireland (5-6)
● 4. zone	Lithuania, Latvia, Estonia (4-5), Sweden (4-6), Greece, Finland (6-7), France (5-6)
● 5. zone	Spain*, Portugal, Malta, Cyprus [EU part] (5-6)

The data in the table is for information purposes only. GLS Croatia will accept export or import orders only for the listed countries.

We do not deliver orders made through the [www.paket.hr](http://www.paket.hr) portal to areas with postal codes starting with: 35\*, 38\*, 51\*, 52\* because they belong to the customs zone.

**GLS Croatia delivers parcels of maximum weight up to 40 kg and maximum circumference up to 300 cm.**

(max. 3m = 2x height + 2x width + 1x length)

# SERVICES AND SURCHARGES

## ● Flexible delivery

In the morning on the day of delivery Recipient will receive e-mail or SMS message about the 3-hour delivery time interval. In case of a failed delivery attempt, we will send another notification containing link to a Delivery Manager where Recipient can immediately choose one of the next option:

1. New date of delivery
2. Delivery to another address
3. Giving consent to leave the parcel at the agreed place without the signature of the recipient (does not apply for parcels with cash on delivery)
4. Personal collection of the parcel in the nearest GLS regional warehouse (depot), Parcel Locker or Parcel Shop
5. Parcel refusal

For parcels in international traffic, the recipient will only receive an e-mail notification. The list of countries in international traffic to which the service applies is available on the official GLS Croatia website.



**LIST OF ZIP CODES FOR NATIONAL ZONE 2**

## ● Cash on Delivery

The calculation and remittance of cash on delivery is done at least twice a week, to the sender's account. The account is specified by filling the parcel label or a special form when handing over the parcel to a Parcel Shop. Surcharge for the service is charged in case the parcel delivery fails. **The service can only be used in domestic transport.**

\* Any cash handling service offered to the cash parcel sender is offered provided that GLS acts only as an intermediary for the sender's cash collection. GLS has no authority to bind the sender or enter into a contract with the cash parcel recipient on behalf of the sender. The sender is obliged to comply with the provisions of applicable laws and regulations on the suppression and prevention of money laundering and terrorist financing.

## ● 2. Zone

Parcels outside the delivery area in domestic distribution (islands not covered by the delivery schedule for the islands of **GLS Croatia**) **GLS** delivers to such islands through another postal service provider. These parcels are not subject to the rules on mass and dimension limits, additional services, or time-guaranteed services. The fee for manipulating these parcels is charged per parcel. A list of places outside the delivery area, with the exact restrictions on delivery, is available at all times on the official GLS website.

Restrictions related to parcels outside the delivery area:

- maximum weight: 10 kg
- maximum length: 1.5 m
- maximum circumference: 3m
- transit time: 48-168h
- activation of additional services, except COD service is not possible.

\* With our own vehicles, we deliver at: Krk, Cres, Lošinj, Rab, Murter, Korčulu, Vir, Pag, Hvar, Brač, Vis, Pašman, Ugljan and Pelješac. Delivery schedule to the islands is available on the official GLS website.