

Transit times and customs information

Country	Transit time
Andorra*	`6-7
Austria	`3-4
Belgium	`4-5
Bosnia and Herzegovina*	`5-7
Bulgaria	`5-6
Cyprus**	`5-6
Montenegro*	`4-5
Czech Republic	`3-4
Denmark**	`5-6
Estonia	`4-5
Finland	`6-7
France	`5-6
Gibraltar*	`6-7
Greece	`6-7
Ireland	`5-6
Italy	`3-5
Kosovo*	`5-7
Latvia	`4-5
Lichtenstein***	`3-4
Lithuania	`4-5

Country	Transit time
Hungary	`1-2
Macedonia*	`5-7
Malta	`5-6
Monaco***	`3-4
Netherlands	`4-5
Norway*	`5-7
Germany	`3-4
Poland	`3-4
Portugal	`5-6
Romania	`3-4
San Marino***	`3-4
Slovakia	`3-4
Slovenia	`1-2
Serbia*	`4-5
Spain	`5-6
Sweden	`4-6
Switzerland*	`3-4
Turkey*	`5-6
Vatican*	`3-4
Great Britain**	`5-6

• The data contained in the column Transit Time are included for information purposes only and are not guaranteed!

* Customs destinations. For transit time indicated in the table, a minimum of 2 business days should be added for customs clearance.

• ** they also include the areas representing the customs zones, therefore it is necessary to complete the customs procedure before sending the parcels, as well as for parcels that You send to the destination located in non-EU countries. Please consult GLS Customer Service before sending parcels to a destination outside the EU and to areas representing customs zones (even though they are territorial part of the EU), as well as before sending parcels to destinations which includes air transport

• *** Customs destinations with special customs regulation.

Before sending parcels, please consult with the GLS Customer Service: cs@glc-croatia.com

• **Bosnia and Herzegovina, Serbia, Macedonia, Montenegro and Kosovo** – for the value of the parcel up to 1000 Euros do not require custom clearance. For the parcels with larger value the same rules apply as well as for parcels with destinations in other countries outside the EU. The importer at these destinations is under an obligation to import customs clearance and to pay all related costs whether or not the parcel is customs cleared for export. **To the specific Countries GLS only dispatch parcels - it is not possible to import parcel via GLS from this Countries.**

• **Turkey, Cyprus, Malta, Greece** - parcels are shipped by airplane through the GLS partner network and as such, parcels must be packaged and shipped according with air traffic regulations. Before sending the parcel to this country please contact GLS Customer Service.

ZIP codes for special delivery zones are provided by customer service or on following link:

[Special zone of delivery](#)

