



GLS Price Offer

for Domestic and Express Parcel Distribution



GLS Group

GLS, General Logistics Systems B.V. (headquartered in Amsterdam), realises reliable, high-quality parcel services for 270,000 customers in Europe, complemented by logistics and express services. "Quality leader in European parcel logistics" is GLS' guiding principle. In this context, sustainability is emphasized at GLS: its Europe-wide Think Green Initiative bundles activities aimed at protecting the environment. Through wholly owned and partner companies, the Group provides a network coverage of 41 European states and is globally connected via contractual agreements. 70 central transshipment points and over 1000 depots are at GLS' disposal. With its ground based network GLS is one of the leading parcel service providers in Europe with 17,000 employees. Every day 18,000 vehicles are on route for GLS. In the financial year 2016/17 GLS achieved revenues of 2.5 billion euros and delivered over 508 million parcels.



General Logistics Systems Croatia d.o.o

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www.gls-croatia.com

Date of creation:

GLS price offer for domestic and express parcel distribution

With reference to the requirements expressed by you during our preliminary discussions, as well as to the information you provided to us, we would like to submit the following price offer with respect to parcel distribution services.

General characteristics of the GLS General Logistics Systems parcel delivery system

- Fast and reliable door-to-door delivery (0-40kg)
- Business-Parcel (0-40 kg) Parcels are delivered to the consignees during business hours (between 8 am and 5 pm) on the working day following the day of collection. Transit time to the islands please check with GLS customer service or at our website www.gls-croatia.com.
- Special handling in the case of sensitive small parcels, separate sorting insured, shipment in special GLS bags
- Second delivery is attempted free of charge
- In the case of unsuccessful delivery, the parcels are returned to the sender without any extra charge being levied
- Indemnity covers the purchase value of the parcel contents till maximum of: **1.250,00** (AIN)
- Track & Trace® technology, online shipment movement tracking – proof of delivery can be downloaded from our website
- Automatic daily parcel status reports
- Customer supporting software (GLS Connect, GLS Online, My GLS, GLS API)
- Customer service available between 07:00 am and 06:00 pm

If an agreement is concluded within 2 months following the date of issuing of this offer, the prices quoted here will remain valid until **31 March 2020**.

The transport charges and additional services are invoiced subsequently, once per month.

The due date of payment is one week after the bill has been issued.

GLS retains the right to review fees for services, and to amend them, regardless of the current valid offer and its duration: when it comes to the changes in the tax and / or regulatory environment and / or in case of deviations from the base calculations and / or if more than 10% of the total dedicated parcels are greater than 200cm circular volume and / or if more than 1% of the total dedicated parcels are greater than 300cm circular volume and / or if more than 5% of the total dedicated parcels are with a declared value (DPV) and / or in case of more than 2% of the total dedicated parcels which GLS transports to the islands directly and / or in case when deviation is more than 10% of the agreed parcels. In the case of foreign clients, GLS retains the right to review fees for services, and they will change in the event when Euro change more than 2% in relation to HRK.

GLS Croatia will inform the Sender in writing or by e-mail about changes in commercial terms, General Terms or the General Conditions of insurance, and about new services and their prices **15 days prior** to their application.

Attention should be drawn to the fact that the issuance of this offer to a third party may result in legal consequences!
If you have any questions please do not hesitate to contact us, as we are always at your service!

Appendices:

Price Offer for Parcel Distribution
Assignment declaration
Customer Card

Price offer for domestic parcel distribution



Offer for:

Date:

Parcel volume/day 1+ parcel/day

% B2C: _____
 % Small parcels _____
 % DPV: _____

% COD: _____
 % Zone 2 _____
 Avg. Weight _____

Pickup type: _____
 Stop factor: _____
 Seasonality _____

PARCEL	Business-Parcel Business-Small Parcel
Parcel weight	Transport charge / parcel
< 2 kg	39,92 kn
< 3 kg	46,40 kn
< 5 kg	49,36 kn
< 10 kg	53,18 kn
< 15 kg	58,13 kn
< 20 kg	60,02 kn
< 25 kg	64,89 kn
< 30 kg	68,18 kn
< 40 kg	110,68 kn

VALUE-ADDED SERVICES	Fee in HRK
ContactService <input type="checkbox"/> * (CS1) Within the hour preceding the first planned delivery time of the parcel, the delivery driver calls the recipient and informs about the expected time of delivery. GLS will also inform the recipient about COD or any other special services to be prepared for. The fee for this service includes one phone call.	+ 4,36 kn
LateCollectionService <input type="checkbox"/> * (LCO) By ordering, GLS will collect parcels in Zagreb area outside normal business hours, namely between 17:00 to 20:00 hrs. The service can be ordered in advance for an agreed period of time and for parcel volume not less than 10 parcels per day. Fee for this service is per parcel and depends on the individual agreement.	***Ask for specific offer
Guaranteed24Service <input type="checkbox"/> * (24H) This service guarantees that in case of GLS's fault the delivery does not take place on the working day following the day of collection, GLS will refund triple amount of the the transport charge.	+ 7,72 kn
FlexDeliveryService <input type="checkbox"/> * (FDS) E-mail After ordering the transportation package, we inform the recipient via SMS and / or e-mail that parcel is prepared, delivery address and amount of cash on delivery. The second e-mail message or SMS will be send in the morning on the day of delivery, with 3-hour time interval for the expected time of delivery. After unsuccessful attempt of delivery the recipient receives a notification and can choose one of five options for the next delivery (delivery to the new address, delivery in another time, personal pick up in the nearest GLS depot, refusal of the parcel or deposit permission).	+ 4,02 kn
FlexDeliveryService <input type="checkbox"/> * (FSS)SMS** In addition to e-mail message, recipient is notified with SMS notifications as well.. By enabling FlexDelivery SMS service, E-mail (FDS) service will be automatically be activated.	+ 4,46 kn
CashService (COD) Amount till 250 kn + 15,78 kn till 500 kn + 18,80 kn till 1 250 kn + 26,24 kn till 2 500 kn + 34,71 kn till 3 800 kn + 39,90 kn till 12 500 kn 1% of collected COD The accounting and transfer of the cash on delivery are performed automatically daily, with GLS undertaking to pay the related bank charges. Service fee will be charged also in case of unsuccessful delivery.	
AddresseeOnlyService (AOS) By ordering this service the consigner may instruct GLS to deliver the parcel to a specific person which has to show an official identification document including a photo in order to receive a parcel.	+ 20,10 kn

*We pay your attention, that the value-added services marked with „“ are active for all of your parcels!
 The charges are specified per parcel, the charge of the signed services** are specified per orders.
 Pricelist do not include the applicable 25% VAT.

VALUE-ADDED SERVICES		Fee in HRK															
SMSService (SM1) The consigner can inform the addressee that the parcel will be delivered on next working day. The message contains the identity number of the parcel, COD cost (if it belongs to the parcel), the phone number of the customer service, where the addressee can get answers for His/Her questions about the delivery. The available 130 characters can be used to send a message by the consigner to the addressee.		+ 2,01 kn															
PreadviceService (SM2) GLS Croatia informs the addressee in the morning of the delivery via SMS that contains the identity number of the parcel, time of the delivery in a 3 hours interval time (e.x.: between 8-11 a.m.), the phone number of the call center, where the addressee can arrange about the delivery.		+ 2,41 kn															
Pick&ShipService (P&S) GLS will pick up the parcel at the place indicated and deliver it to a specified address within Croatia.		+ 28,73 kn															
Pick&ReturnService (P&R) If requested by its contractual partner, GLS will pick up the parcel at the place indicated and deliver it to a specified address within Croatia.		+ 27,73 kn															
ExchangeService (XS) After delivering a parcel GLS returns with packaged goods from the consignee to which the first parcel has been delivered.		+ 10,04 kn															
DocumentReturnService (SZL) A solution to the situation, when special documents accompanying the parcels have to be signed by the addressee and returned to the sender. In case of failure to execute the service due to certain factors (for example: the recipient refuses to authenticate the documentation, documentation is not included with the package, etc.), GLS Croatia does not assume the material responsibility for the failure of execution and any consequential damage.		+ 40,21 kn															
DeclaredValueInsuranceService	<table border="1"> <thead> <tr> <th colspan="2">Class of insurance</th> <th></th> </tr> </thead> <tbody> <tr> <td>(IN1)</td> <td>1.250,01 - 2.500,00 kn</td> <td>+ 63,00 kn</td> </tr> <tr> <td>(IN2)</td> <td>2.500,01 - 5.000,00 kn</td> <td>+ 188,00 kn</td> </tr> <tr> <td>(IN3)</td> <td>5.000,01 - 8.750,00 kn</td> <td>+ 375,00 kn</td> </tr> <tr> <td>(IN4)</td> <td>8.750,01 - 12.500,00 kn</td> <td>+ 565,00 kn</td> </tr> </tbody> </table>	Class of insurance			(IN1)	1.250,01 - 2.500,00 kn	+ 63,00 kn	(IN2)	2.500,01 - 5.000,00 kn	+ 188,00 kn	(IN3)	5.000,01 - 8.750,00 kn	+ 375,00 kn	(IN4)	8.750,01 - 12.500,00 kn	+ 565,00 kn	
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(IN4)	8.750,01 - 12.500,00 kn	+ 565,00 kn															
ShopDeliveryService (PSD)  <p>Delivery to the PaketShop By ordering the ShopDeliveryService, parcels will be delivered to selected PaketShop. To receive the parcel, the recipient will be required to present an official document as proof of identity.</p> <p>Delivery in ParcelLocker After the service is activated, parcel will be delivered to selected ParcelLocker. Recipient will receive number of parcel and a unique code required to open ParcelLocker. GLS will consider parcel delivered and service performed if the person authorized for receiving parcel (a person with a unique code) takes the parcel from ParcelLocker. Recipient is possible to pay CashOnDelivery amount for parcel by bank POS terminal on ParcelLocker. ParcelLocker door will open after paying cash on delivery and Recipient will be able to take over the parcel. Upon completing the takeover Recipient receives e-mail notification of the successful takeover of the parcel and the amount paid cash on delivery.</p> <p>In case of sending multiple parcels to the same recipient, the parcels will be billed separately. Service can be ordered by recipient through FlexDelivery Service. Location addresses and opening hours can be found on the GLS company web pages.</p>		Included in parcel transport fee															

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 The charges are specified per parcel, the charge of the signed services** are specified per orders.
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PARCEL		Express-Parcel Express-Small Parcel																
Express time-definite parcels are delivered by 12 am on the day following the day of collection. Only when shipped to certain towns – the list of towns to which deliveries are made can be found on GLS's website.		+ 60 %																
SURCHARGES		Fee in HRK																
Diesel surcharge***	Above 7,69 HRK for each commenced change 0,25 HRK/l in the price of diesel additional 0,23 HRK/ parcel will be charged. The amount of the fuel surcharge depends on the change of the Index of Consumer Prices in Croatian Bureau of Statistics for fuels and lubricants.	+ 0,23 kn																
Oversized parcel (TM)	If girth exceeds 300 cm	+ 69,00 kn																
Overweight parcel	Charged on every kilo or a fraction of a kilo above 40 kg	+ 39,90 kn																
Improperly packaged parcel (NMC)	GLS will not cover any damage caused by improper packaging. GLS courier is not obligated to classify the parcel packaging as improper at the moment of parcel pickup. The parcel should be prepared for pickup according to GLS General Terms of Service and Packaging Guideline - feel free to contact your GLS sales representative or customer service for more details.	+ 79,00 kn																
Red Cross (RC)	GLS Croatia charges surcharge stamps for the benefit of the Croatian Red Cross.	+ 1,24 kn																
DeclaredParcelValue (DPV)	Additional fee for parcels sent to the Croatian area over Bosnia and Herzegovina (supply for the city of Dubrovnik, Cavtat, Peljesac, Korcula, etc.). The fee per parcel is charged based on a percentage of the value of goods that the client states while creating parcel label.	1% (but min. 6,9kn)																
Second zone delivery*	Islands that GLS do not cover with their own vehicles will be delivered in collaboration with Croatian Post under the following conditions with a fixed fee per package: Maximum weight: 20kg Maximum length: 1.5 m The maximum volume: 3m circular volume Transit time: 48 - 168h COD service up to 12.500,00 HRK Activation of other additional services is not possible * List of islands which belong to Zone 2 can be found on the company website GLS Croatia.	<table border="1"> <thead> <tr> <th>Transport charge/parcel</th> <th>Fee</th> </tr> </thead> <tbody> <tr> <td>< 2 kg</td> <td>+ 84,00 kn</td> </tr> <tr> <td>< 3 kg</td> <td>+ 123,92 kn</td> </tr> <tr> <td>< 5 kg</td> <td>+ 130,40 kn</td> </tr> <tr> <td>< 10 kg</td> <td>+ 133,36 kn</td> </tr> <tr> <td>< 15 kg</td> <td>+ 137,18 kn</td> </tr> <tr> <td>< 20 kg</td> <td>+ 142,13 kn</td> </tr> <tr> <td>< 20 kg</td> <td>+ 144,02 kn</td> </tr> </tbody> </table>	Transport charge/parcel	Fee	< 2 kg	+ 84,00 kn	< 3 kg	+ 123,92 kn	< 5 kg	+ 130,40 kn	< 10 kg	+ 133,36 kn	< 15 kg	+ 137,18 kn	< 20 kg	+ 142,13 kn	< 20 kg	+ 144,02 kn
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Special handling (SPH)	GLS will charge additional fee for every submitted parcel labeled with special handling (CN fragile, this side up, etc.) Fragile goods should be adequately protected, for example. wrapped in polystyrene or other material coating, the label "fragile" points to attention, but does not protect the goods.	+ 89,90 kn																
Attention!	The GLS driver do not examine the parcels' weight neither cubage on receipt. In case the consigner's parcel exceeds the applicable weight (max. 40 kg) and girth (max 3 m = 2x height + 2x width + 1x length) and pick up driver do not deny it, additional charges will be invoiced. In the above case, GLS reserve the right to transmit the mentioned products to domestic spedition, hereby the delivery deadline can be elongated with one day.																	

Prices do not include the applicable 25% VAT.

***It is possible to define a fix fee for diesel surcharge up to 10% per parcel.

Price offer for export parcel distribution



Offer for:

Date:

Parcel volume: number of parcels for specific country, up to 1% parcels for special zones of delivery

PRODUCT			Business-Parcel Business-Small Parcel									
Country	Zone	Parcel /day	< 2 kg	< 3 kg	< 5 kg	< 10 kg	< 15 kg	< 20 kg	< 25 kg	< 30 kg	< 40 kg	Transit time
Andorra*	V.	1+	1.395,08	1.523,69	1.652,31	1.696,57	1.890,09	2.184,26	2.834,33	3.102,81	3.371,29	6-7
Austria	I.	1+	119,39	159,04	198,69	213,04	237,05	253,58	292,61	327,08	361,55	3-4
Bosnia and Hercegovina*	II.	1+	189,12	189,44	190,17	192,13	194,24	196,58	199,20	202,07	208,76	5-7
Belgium	II.	1+	129,36	191,29	253,22	267,26	290,02	305,93	343,40	376,16	408,91	4-5
Bulgaria*	III.	1+	124,38	181,63	238,89	256,04	273,51	289,42	317,54	339,85	362,17	5-6
Switzerland*	II.	1+	131,23	190,20	249,17	267,57	285,97	304,37	341,22	451,10	560,97	3-4
Cyprus**	V.	1+	400,14	647,63	895,12	1.364,09	2.036,85	2.672,22	3.637,64	4.206,03	4.774,43	5-6
Czech Republic	I.	1+	123,76	149,69	175,63	185,93	199,35	212,76	239,64	260,55	281,47	3-4
Germany	II.	1+	119,08	162,31	205,55	219,27	244,53	262,31	292,61	379,90	467,18	3-4
Denmark**	III.	1+	134,04	186,93	239,82	251,06	275,69	292,22	332,18	367,43	402,68	5-6
Estonia	IV.	1+	195,42	312,97	430,52	447,68	465,14	482,61	517,58	605,03	692,47	4-5
Spain**	V.	1+	196,67	298,95	401,23	416,83	432,43	448,02	478,95	553,77	628,59	5-6
Finland	IV.	1+	251,51	342,11	432,70	449,86	467,01	484,17	519,45	710,35	901,24	6-7
France	IV.	1+	184,83	254,24	323,64	335,81	354,21	367,63	399,18	470,10	541,03	5-6
Gibraltar*	V.	1+	1.404,74	1.557,19	1.709,64	1.753,90	1.947,42	2.241,59	2.891,66	3.160,15	3.428,63	6-7
Greece	IV.	1+	262,42	434,96	607,51	856,81	1.302,10	1.710,00	2.220,48	2.561,41	2.902,34	6-7
Hungary	I.	1+	136,84	151,56	166,28	175,65	189,07	202,48	229,35	244,35	259,34	1-2
Ireland	III.	1+	172,99	259,07	345,14	356,69	374,16	386,95	416,63	482,26	547,89	5-6
Italy	III.	1+	172,05	225,10	278,15	290,32	308,72	322,14	353,68	424,61	495,54	3-5
Lichtenstein	II.	1+	131,23	190,20	249,17	267,57	285,97	304,37	341,22	451,10	560,97	3-4
Lithuania	IV.	1+	169,87	273,87	377,86	393,15	411,55	425,28	452,77	524,94	597,12	4-5
Luxembourg	II.	1+	140,89	188,18	235,46	251,06	278,18	295,96	339,35	378,18	417,01	4-5
Latvia	IV.	1+	183,89	298,02	412,14	422,75	432,74	441,79	472,40	525,41	578,42	4-5
Monaco*	V.	1+	184,83	254,24	323,64	335,81	354,21	367,63	399,18	470,10	541,03	3-4
Montenegro*	II.	1+	189,12	189,44	190,17	192,13	194,24	196,58	199,20	202,07	208,76	4-5
Macedonia*	II.	1+	189,12	189,44	190,17	192,13	194,24	196,58	199,20	202,07	208,76	5-7
Malta*	V.	1+	356,21	565,68	775,15	1.064,64	1.534,87	2.164,00	2.584,12	2.963,99	3.343,87	5-6
Netherlands	II.	1+	134,35	183,04	231,72	246,07	270,70	287,55	327,51	362,60	397,69	4-5
Norway*	V.	1+	357,46	473,91	590,37	605,66	620,63	635,61	665,91	671,86	677,82	5-7
Poland	II.	1+	142,45	222,92	303,39	311,20	320,56	328,68	346,20	370,55	394,89	3-4
Portugal	V.	1+	172,99	288,04	403,10	424,62	446,14	452,07	495,15	516,69	538,23	5-6
Romania	III.	1+	175,79	206,87	237,95	254,80	271,64	286,92	314,42	335,96	357,50	3-4
Serbia*	II.	1+	189,12	189,44	190,17	192,13	194,24	196,58	199,20	202,07	208,76	4-5
Sweden	IV.	1+	220,35	305,96	391,57	405,92	430,87	447,71	487,67	588,98	690,29	4-6
Slovenia	I.	1+	124,38	140,19	156,00	161,94	167,88	173,81	185,73	191,69	197,65	1-2
Slovakia	I.	1+	123,78	133,34	152,89	170,35	196,86	202,79	232,16	253,07	273,99	3-4
San Marino*	V.	1+	172,05	225,10	278,15	290,32	308,72	322,14	353,68	424,61	495,54	3-4
Turkey	IV.	1+	202,79	338,88	474,97	798,38	1.151,89	1.803,86	2.169,80	2.512,66	2.855,52	5-6
Great Britain**	III.	1+	151,18	228,84	306,50	318,05	335,52	348,31	377,68	442,84	508,00	5-6
Vatikan*	V.	1+	185,76	259,69	333,61	345,78	364,18	377,60	409,15	480,07	551,00	3-4
Kosovo*	II.	1+	189,12	189,44	190,17	192,13	194,24	196,58	199,20	202,07	208,76	5-7

* The data contained in the column Transit Time are included for information purposes only and are not guaranteed.

* + customs clearance time, + HRK 170,00 (per parcel) export customs clearance fee. In the case of delivery on DDP terms, in addition to the export customs clearance fee we will also invoice the charges of customs clearance in the target country! Customs clearance fees will be charged for each individual recipient. Please definitely reconciliation with the GLS customer service about the customs clearance before send a parcel to this country.

** areas that represent customs zones are included, so before sending the parcels, customs procedures must be carried out as well as for parcels destined for destination in non-EU countries. Before submitting a parcel with a destination outside the EU and to the areas that represent customs zones (even though they are territorial part of the EU), and before submitting parcels to destinations including air transport, please consult with the GLS Customer Service.

• **Bosnia and Herzegovina, Serbia, Macedonia, Montenegro and Kosovo** - shipments up to 1000 Euros do not require custom clearance. For larger value shipments the same rules apply as well as for packages with destinations in other countries outside the EU. The importer at these destination has an obligation to import customs clearance and to pay all the relevant costs, regardless of whether the parcel is export cleared or not.

• **Turkey, Cyprus, Malta, Greece** - parcels are shipped by airplane through the GLS partner network and as such, parcel must be packaged and shipped in accordance with air traffic regulations. Before sending the parcel to this country please contact GLS Customer Service!

• Mailing codes for special delivery zones are provided by customer service or on our web site www.gls-croatia.com

ADDITIONAL SERVICES

CashService

The client must have a bank account in Slovakia, Romania, Hungary, the Czech Republic or Slovenia. This service may only be ordered by using the installed GLS Connect software. Service fee will be charged also in case of unsuccessful delivery.

Slovakia, Slovenia	Hungary	Czech Republic	Romania***	Fee in HRK
till 50 EUR	till 10 000 HUF	till 1 500 CZK	till 130 RON	+ 40,20 kn
till 90 EUR	till 20 000 HUF	till 2 200 CZK	till 270 RON	+ 48,24 kn
till 220 EUR	till 50 000 HUF	till 6 000 CZK	till 670 RON	+ 56,29 kn
till 450 EUR	till 100 000 HUF	till 12 000 CZK	till 1 330 RON	+ 64,33 kn
till 700 EUR	till 150 000 HUF	till 18 000 CZK	till 2 000 RON	+ 72,37 kn
till 2000 EUR	till 499 999 HUF	till 60 000 CZK	till 5 000 RON	+ 144,73 kn

• *** If the addressee is a legal entity, the amount of the daily collected COD could be maximum 5 000 RON per addressee, irrespectively of number of parcels.

FlexDeliveryService

(FDS) E-mail

(available in following countries: HUNGARY, SLOVENIA, SLOVAKIA, CZECH REPUBLIC, ROMANIA, GERMANY, AUSTRIA, POLAND, BELGIUM, LUXEMBUR, DENMARK, NETHERLANDS, SPAIN, FINLAND, ITALY, PORTUGAL, BULGARIA, GREECE, IRELAND, GREAT BRITAIN)

After the initial order, consignee receives the 1st email including the delivery time frame. Once the parcel arrives at the outbound depot. the 2nd email informs the consignee about delivery day and time. E-mails include links to the FDS web page where the delivery location can be changed.

** When the parcel arrives at the Inbound depot changes via the FDS web page are no longer possible. The email link leads to the consignment tracking.

+ 6,49 kn

FlexDeliveryService

(FSS) SMS

In addition to e-mail, consignee is also receives an SMS notification. In addition to e-mail message, recipient is notified with SMS notifications as well.

By enabling FlexDelivery SMS service, E-mail (FDS) service will be automatically be activated.

+ 7,49 kn

DeclaredValueInsuranceService

Razredi deklarirane vrijednosti:

Each parcel can in be insured ad hoc up to 5000,00 HRK. GLS assumes the responsibility for eventual damage defined by agreement and General tems of Service, only up to first occurrence of damage.

(IN1)	1.250,01 - 2.500,00 kn	+ 63,00 kn
(IN2)	2.500,01 - 5.000,00 kn	+ 188,00 kn

ADDITIONAL FEES

Fee in HRK

Diesel surcharge***	Above 7,69 HRK for each commenced change 0,25 HRK/l in the price of diesel additional 1% per parcel will be charged. The amount of the fuel surcharge depends on the change of the Index of Consumer Prices in Croatian Bureau of Statistics for fuels and lubricants.	+ 1 %
Oversized parcel (TM)	If girth exceeds 300 cm	+ 699,00 kn
Overweight parcel	Charged on every kilo or a fraction of a kilo above 40 kg	+ 39,90 kn
Improperly packaged parcel (NMC)	GLS will not cover any damage caused by improper packaging. GLS courier is not obligated to classify the parcel packaging as improper at the moment of parcel pickup. The parcel should be prepared for pickup according to GLS General Terms of Service and Packaging Guideline - feel free to contact your GLS sales representative or customer service for more details.	+ 599,00 kn
Attention!	The GLS driver do not examine the parcels' weight neither cubage on receipt. In case the consigner's parcel exceeds the applicable weight (max. 40 kg) and girth (max 3 m = 2x height + 2x width + 1x length) and pick up driver do not deny it, additional charges will be invoiced. In the above case, GLS reserve the right to transmit the mentioned products to domestic spedition, hereby the delivery deadline can be elongated with one day.	

The charges are specified per parcel, do not include 25% VAT.

*** Diesel surcharge can be arranged in fixed amount up to + 10%/parcel, for each sent parcel

Price offer for import parcel distribution



Offer:

Date:

Parcel volume: number of parcels for specific country, up to 1% parcels for special zones of delivery

PRODUCT			Business-Parcel Business-Small Parcel									
Country	Zone	Parcel /day	< 2 kg	< 3 kg	< 5 kg	< 10 kg	< 15 kg	< 20 kg	< 25 kg	< 30 kg	< 40 kg	Transit time
Andorra*	V.	1+	1.430,08	1.558,69	1.687,31	1.731,57	1.925,09	2.219,26	2.869,33	3.137,81	3.406,29	6-7
Austria	I.	1+	154,39	194,04	233,69	248,04	272,05	288,58	327,61	362,08	396,55	3-4
Belgium	II.	1+	164,36	226,29	288,22	302,26	325,02	340,93	378,40	411,16	443,91	4-5
Bulgaria*	III.	1+	159,38	216,63	273,89	291,04	308,51	324,42	352,54	374,85	397,17	5-6
Switzerland*	II.	1+	166,23	225,20	284,17	302,57	320,97	339,37	376,22	486,10	595,97	3-4
Cyprus**	V.	1+	435,14	682,63	930,12	1.399,09	2.071,85	2.707,22	3.672,64	4.241,03	4.809,43	5-6
Czech Republic	I.	1+	158,76	184,69	210,63	220,93	234,35	247,76	274,64	295,55	316,47	3-4
Germany	II.	1+	154,08	197,31	240,55	254,27	279,53	297,31	327,61	414,90	502,18	3-4
Denmark**	III.	1+	169,04	221,93	274,82	286,06	310,69	327,22	367,18	402,43	437,68	5-6
Estonia	IV.	1+	230,42	347,97	465,52	482,68	500,14	517,61	552,58	640,03	727,47	4-5
Spain**	V.	1+	231,67	333,95	436,23	451,83	467,43	483,02	513,95	588,77	663,59	5-6
Finland	IV.	1+	286,51	377,11	467,70	484,86	502,01	519,17	554,45	745,35	936,24	6-7
France	IV.	1+	219,83	289,24	358,64	370,81	389,21	402,63	434,18	505,10	576,03	5-6
Gibraltar*	V.	1+	1.439,74	1.592,19	1.744,64	1.788,90	1.982,42	2.276,59	2.926,66	3.195,15	3.463,63	6-7
Greece	IV.	1+	297,42	469,96	642,51	891,81	1.337,10	1.745,00	2.255,48	2.596,41	2.937,34	6-7
Hungary	I.	1+	171,84	186,56	201,28	210,65	224,07	237,48	264,35	279,35	294,34	1-2
Ireland	III.	1+	207,99	294,07	380,14	391,69	409,16	421,95	451,63	517,26	582,89	5-6
Italy	III.	1+	207,05	260,10	313,15	325,32	343,72	357,14	388,68	459,61	530,54	3-5
Lichtenstein	II.	1+	166,23	225,20	284,17	302,57	320,97	339,37	376,22	486,10	595,97	3-4
Lithuania	IV.	1+	204,87	308,87	412,86	428,15	446,55	460,28	487,77	559,94	632,12	4-5
Luxembourg	II.	1+	175,89	223,18	270,46	286,06	313,18	330,96	374,35	413,18	452,01	4-5
Latvia	IV.	1+	218,89	333,02	447,14	457,75	467,74	476,79	507,40	560,41	613,42	4-5
Monaco*	V.	1+	219,83	289,24	358,64	370,81	389,21	402,63	434,18	505,10	576,03	3-4
Malta*	V.	1+	391,21	600,68	810,15	1.099,64	1.569,87	2.199,00	2.619,12	2.998,99	3.378,87	5-6
Netherlands	II.	1+	169,35	218,04	266,72	281,07	305,70	322,55	362,51	397,60	432,69	4-5
Norway*	V.	1+	392,46	508,91	625,37	640,66	655,63	670,61	700,91	706,86	712,82	5-7
Poland	II.	1+	177,45	257,92	338,39	346,20	355,56	363,68	381,20	405,55	429,89	3-4
Portugal	V.	1+	207,99	323,04	438,10	459,62	481,14	487,07	530,15	551,69	573,23	5-6
Romania	III.	1+	210,79	241,87	272,95	289,80	306,64	321,92	349,42	370,96	392,50	3-4
Sweden	IV.	1+	255,35	340,96	426,57	440,92	465,87	482,71	522,67	623,98	725,29	4-6
Slovenia	I.	1+	159,38	175,19	191,00	196,94	202,88	208,81	220,73	226,69	232,65	1-2
Slovakia	I.	1+	158,78	168,34	187,89	205,35	231,86	237,79	267,16	288,07	308,99	3-4
San Marino*	V.	1+	207,05	260,10	313,15	325,32	343,72	357,14	388,68	459,61	530,54	3-4
Turkey	IV.	1+	237,79	373,88	509,97	833,38	1.186,89	1.838,86	2.204,80	2.547,66	2.890,52	5-6
Great Britain**	III.	1+	186,18	263,84	341,50	353,05	370,52	383,31	412,68	477,84	543,00	5-6
Vatikan*	V.	1+	220,76	294,69	368,61	380,78	399,18	412,60	444,15	515,07	586,00	3-4

* The data contained in the column Transit time are included for information purposes only and are not guaranteed.

• Pick up: on "B" working day, in case of incoming order till 4 pm on "A" working day; Delivery: after pick up according to the table above.

* * + customs clearance time (min. +2 working days), + 300,00 Kn import customs clearance + cost of bank guarantee of 1.5% of customs value (if you do not have your own) + amount of customs duties. The fee for charging is charged to each individual recipient.

• In the case of an agreement with the consignor fee for export clearance can be billed to the customer who ordered the service.

The specified fee for the clearance is calculated by the Shipper.

ADDITIONAL FEES		Fee in HRK
Diesel fee***	Above 7,69 HRK for each commenced change 0,25 HRK/l in the price of diesel additional 1% per parcel will be charged. The amount of the fuel surcharge depends on the change of the Index of Consumer Prices in Croatian Bureau of Statistics for fuels and lubricants.	+ 1 %
Oversize parcel (TM)	If parcel girth exceeds 300 cm.	+ 699,00 kn
Overweight parcel	Charged on every kilo or a fraction of a kilo above 40 kg	+ 39,90 kn
Improperly packaged parcel (NMC)	GLS will not cover any damage caused by improper packaging. GLS courier is not obligated to classify the parcel packaging as improper at the moment of parcel pickup. The parcel should be prepared for pickup according to GLS General Terms of Service and Packaging Guideline - feel free to contact your GLS sales representative or customer service for more details.	+ 599,00 kn
Attention!	The GLS driver do not examine the parcels' weight neither cubage on receipt. In case the consigner's parcel exceeds the applicable weight (max. 40 kg) and girth (max 3 m = 2x height + 2x width + 1x length) and pick up driver do not deny it, additional charges will be invoiced. In the above case, GLS reserve the right to transmit the mentioned products to domestic spedition, hereby the delivery deadline can be elongated with one day.	

The charges are specified per parcel, do not include 25% VAT.

*** Diesel surcharge can be arranged in fixed amount up to + 10%/parcel, for each sent parcel