

Dear GLS partners,

First of all, we take the opportunity to inform you that GLS logistics processes continue to run smoothly as before with the same quality of service.

The safety of our clients, their recipients and our employees are the first on our list of priorities, therefore we have taken the following preventive measures in accordance with the recommendations of the Ministry of Health and the Civil Protection committee of the Republic of Croatia:

- All workers in the field are required to wear disposable gloves, disinfectants and protective masks
- All employees are preventively measured by digital thermometers at the beginning and at the end of the shift and instructed to self-isolate in the event of Corona virus-related symptoms.
- Preventively, we have sent 60% of our office staff to work from home, so that at any given time we have enough people to replace the entire team from the central HUB in case the pandemic extends to the central sorting center itself

Changes in the logistics process:

- Couriers are further adapting to the recipient's requirements in the delivery process e.g. leaving the parcels in the agreed place so that they do not come into physical contact with the recipients themselves, and to protect their health and the health of their families
- Delivery continues to be made on a door-to-door basis as before, only without the possibility of the courier entering the premises of the recipient (flat / house) in order to protect the couriers, senders and recipients

Every day we monitor the situation on the ground, information from the Ministry of Health and the Civil Protection Headquarters and make every effort to ensure that the logistics process, as before, functions normally. Also, please note that we will keep you informed of any changes in the logistics process should they occur.

Sincerely,
GLS Croatia

