

PRESS RELEASE

International parcel logistics in the coronavirus crisis

GLS: Networks running and stable

- **GLS networks continue to operate across Europe and North America**
- **International line hauls continue to connect Europe**
- **New procedures to enable contactless delivery**

Amsterdam, 16 April 2020. Parcel service providers have a crucial role to play in the coronavirus crisis by providing essential logistic services facilitating the flow of goods. GLS continues to provide parcel shipping services in all countries in which the Group operates keeping local communities across Europe and North America connected at this critical time.

“As a parcel service provider we help communities across Europe and North America to continue to be supplied with goods. The current border closures in Europe only apply to the movement of people in order to limit the spread of the pandemic. The free movement of goods within Europe is not affected, although increased checks at border crossings may result in backlogs and longer transit times,” explains Saadi Al-Soudani, Group International MD at GLS.

All GLS companies continue to deliver parcels – even in countries severely affected by the pandemic. In some postcodes restrictions may apply due to local official measures. The latest up to date information on [delivery restrictions](#) can be found on the GLS Group website.

“We have installed task forces at national and international levels. The international task force is continuously adjusting our international routes according to the latest circumstances at borders and in individual countries,” says Al-Soudani. “Cross-border services are available across our entire European network and our international long-distance line hauls are stable,” he adds.

As many companies are currently closed, GLS requests parcel senders to check in advance whether consignees are open and able to receive parcels. Where delivery is not possible, GLS has to return parcels to senders as it is not able to offer storage services.

Contactless delivery to ensure safe deliveries

GLS companies have implemented procedures to safeguard the health of their employees, partners and consignees. These include offering recipients contactless

delivery options in all countries. More information about the options available in Croatia can be found [here](#).

The GLS Group

The GLS Group provides reliable, high-quality parcel services to over 200,000 customers, complemented by freight and express services. “Quality leader in parcel logistics” is GLS’ guiding principle. Through wholly owned and partner companies, the GLS Group covers 45 countries and is globally connected via contractual agreements. With its ground based network, GLS is one of the leading parcel service providers in Europe. The Group also operates through wholly owned subsidiaries in Canada and on the West Coast of the USA. The GLS network consists of c. 70 central and regional transshipment points and c. 1,400 depots which are supported by c. 26,000 final mile delivery vehicles and c. 3,500 long distance trucks. GLS employs c. 19,000 people. In the 2018/19 fiscal year GLS generated revenues of 3.3 billion euros and delivered 634 million parcels.

For more information, visit gls-group.eu