

**Terms and Conditions of the « Parcel redirection Service » :**

1. Choosing the Parcel redirection service allows you to choose one of the following delivery options.
2. As a consignee, you can change the date or the initial delivery address, choose the delivery without notice of receipt, choose to collect your parcel in a Point Relay (except for tires) or choose to collect your parcel in the nearest GLS depot to the initial delivery address.
3. Some of these choices may cause a 24 hours delay. That is the case of the delivery in a Point Relay and the delivery to a new address.
4. By choosing the Parcel redirection service you will automatically receive an email confirming your instructions.
5. By choosing the deposit of your parcel without notice of receipt:
  - ✓ You are responsible of choosing an appropriate and secure place, protected from external risks (such as theft, damage caused by weather conditions etc.) where you choose to have your parcel dropped.
  - ✓ The delivery shall be considered as due delivery unless a complaint is filed before 8pm the day of the delivery. In case of a dispute, you will have to prove that the place you have selected was appropriate, secure and protected from external risks (such as theft, damage caused by weather conditions etc.). Otherwise your claim will be dismissed.

I understand and agree to the terms and conditions above.

January 2020