

PRESS RELEASE

GLS Group raises ISO certificates to 2015 standards

- **Certification of quality and environmental management system “upgraded” to 2015 standards**
- **Systems of GLS companies in 18 countries adapted**

Amsterdam, 23 February 2017. The GLS Group was one of the first European parcel companies to have its quality and environmental management system audited in line with the new ISO standards, which were revised in autumn 2015.

As part of the external audits, GLS adapted the quality and environmental management systems of operating companies in 18 countries to meet the standards ISO 9001:2015 and ISO 14001:2015.

“We used the update to drive forward the continuous development of our existing systems,” explains Rico Back, CEO of the GLS Group. “Quality assurance and sustainable operations are key factors in the service we offer.”

The external audits were carried out by internationally recognised audit firm DEKRA in September 2016. In many countries, the GLS quality management system has already been ISO-certified for more than twelve years. For its environmental management system, GLS received its first certification in 2011 in the Netherlands. Since 2015, all GLS operating companies as well as international divisions connecting to partners in other states have obtained both certificates.

The GLS Group in Europe

GLS, General Logistics Systems B.V. (headquartered in Amsterdam), realises reliable, high-quality parcel services for over 220,000 customers in Europe, complemented by logistics and express services. “Quality leader in European parcel logistics” is GLS’ guiding principle, sustainability being one of the core values. Through wholly owned and partner companies, the Group provides a network coverage of 41 European states and is globally connected via contractual agreements. 41 central transshipment points and more than 700 depots are at GLS’ disposal. With its ground based network GLS is one of the leading parcel service providers in Europe. About 14,000 employees handle 431 million parcels per year. Every day around 20,000 vehicles are on route for GLS. In the financial year 2015/16 GLS achieved revenues of 2.2 billion euros.

More information: gls-group.eu