

PRESS RELEASE

GLS introduces flexible delivery in Luxembourg

Amsterdam, 15 April 2015. The parcel service provider GLS has now also made its *FlexDeliveryService* available in the Grand Duchy of Luxembourg. Parcel recipients using the service can influence time and place of delivery according to their personal requirements. Luxembourg is the 13th country in which GLS has introduced this service.

Shortly before the introduction of the *FlexDeliveryService* the GLS country website went live, making it possible for the 550,000 residents to use the service. If the sender has activated the surcharge-free service, GLS will notify the recipient by email of the pending delivery in advance – giving the delivery date and the expected time window.

“We respond to the wishes of the recipients, something that is particularly important in internet retailing,” says Anne Putz, Head of Corporate Communication of the GLS Group. “With this launch in the Grand Duchy we are continuing the rollout of the service across Europe.” Luxembourg is one of the smallest nation states in the world but it is economically more significant than other EU states that have a far larger population and land area.

With the *FlexDeliveryService*, recipients can change the delivery date, select a different delivery address, or have their parcel delivered to a GLS ParcelShop of their choice. This is free of charge for them and for the sender. The options can be selected directly via a link in the email without registration.

These options are available both for national and international deliveries. Luxembourg, Belgium, Germany and Austria are already fully interconnected via integrated IT solutions. Poland will be connected shortly. Anne Putz: “This makes cross-border online shopping easier – for Luxembourgers and for everyone who shops with Luxembourg’s internet retailers.”

The GLS Group in Europe

GLS, General Logistics Systems B.V. (headquartered in Amsterdam), realises reliable, high-quality parcel services for over 220,000 customers in Europe, complemented by logistics and express services. “Quality leader in European parcel logistics” is GLS’ guiding principle, sustainability being one of the core values. Through wholly owned and

partner companies, the Group provides a network coverage of 37 European states and is globally connected via contractual agreements. 39 central transshipment points and 662 depots are at GLS' disposal. With its ground based network GLS is one of the leading parcel service providers in Europe. About 14,000 employees handle 404 million parcels per year. Every day around 18,000 vehicles are on route for GLS. In the financial year 2013/14 GLS achieved revenues of 1.96 billion euros.

More information available at gls-group.eu