

## **Data controller**

General Logistics Systems Czech Republic s.r.o. (GLS CZ) is a subsidiary of General Logistics Systems B.V., Amsterdam.

GLS CZ performs reliable and high quality parcel services as well as express deliveries and logistics related value added products.

## **Personal data**

Personal data includes particulars on personal or factual circumstances of a specific or determinable individual person. This includes for instance information such as name, address, telephone number and email address.

Information that cannot be linked to a specific or determinable individual - such as statistical data – is not considered as personal data.

## **Collection, Processing and Use of Personal Data**

(1)

Each time a user accesses a GLS web page data is saved in a log file. The following specific data is temporarily saved:

- IP number of the querying computer
- Domain name
- Date and time of access
- HTTP answer code
- Visited pages
- Operating system with version
- Browser with version
- Screen resolution

(2)

For usage of the GLS pages it may be necessary for the GLS servers to set cookies. These cookies are used by the technical administrators of the web site. Every visitor can configure his/her browser to reject cookies. All visitors have the right to refuse cookies. Unless the consent of the user is given, no cookie data will be saved on the computer of the visitor. In this case, the data stored in the cookies will not be transferred to GLS. The functionality of specific areas of the website may be inaccessible with cookies disabled.

(3)

GLS CZ makes difference between the open and close areas of the using of the GLS Webpage. The close area is needed for the fulfilment of the contracts between GLS CZ and its Partners. Access allowed only by user name and password.

Among other functions the open area provides the user with an E-mail contact form, "Track and Trace", and the Parcel Shop search. Data entered in the scope of an enquiry via the E-mail form such as name, street, postcode, city, etc. is required by us in order to process your enquiry. Forwarding, sale or any other means of transfer of your personal data to third parties does not occur.

#### (4)

The log file data is anonymously analysed for statistical purposes. Statistical reports are used to evaluate the usage of the GLS websites. In particular, the order in which the pages are visited and the path taken between pages is shown. This is intended to give GLS CZ an indication how the usability of the website can be improved further.

This web site uses Google Analytics, a web analysis service of Google Inc. ("Google"). Google Analytics uses so called "cookies", i.e. text files that are saved on your computer, allowing an analysis of how you use the web site. The information about your use of this web site, generated by the cookie (incl. your IP address), is transmitted to a Google server in the USA and saved there. Google will use this information in order to analyse your use of the web site, to compile reports about the web site activities for the web site operators and to perform further services that are connected with the web site use and the internet use.

Moreover, Google will transmit this information to a third party when indicated, as far as this is legally mandatory or as far as a third party is processing this data on behalf of Google. Google will in no case connect your IP address with other data of Google. You can avoid the installation of cookies by adjusting the according settings of your browser software; however we would like to point out that in this case you might not be able to use all functions of this web site to the full extent. By using this web site you agree that Google will process the data collected about you in the manner described before and for the purpose named before.

#### **Sending newsletter**

GLS CZ – until withdrawal of the consent – is allowed to send newsletter to those customers who have previously agreed to send a newsletter to a given e-mail address. The database of the newsletters includes the name, email address and the time of the given consent or withdrawn consent. Data subjects have the right to withdraw their consent any time, they just have to click on the link included in the newsletter, write a letter to [info@glc-czech.com](mailto:info@glc-czech.com) or contacting the customer service of GLS Czech. The newsletter database is only used for sending newsletters.

Further information regarding the data protection and data processing in GLS CZ can be found on the website <https://glc-group.com/GROUP/en/data-protection>.



This information was last updated on 25th May 2018.