

## Contract information

### Please note the following information:

(1) The possibility to redirect the delivery of your parcel through General Logistics Systems Belgium Distribution S.A./N.V. / General Logistics Systems Belgium N.V. (hereinafter called "GLS"), is not a binding offer. A binding contract is concluded after the following steps:

- a) Selecting the desired redirection option
- b) Input of your contact data and – depending on your chosen redirection option – additional data
- c) Confirmation of the data entered by clicking "Continue"
- d) Confirmation of the privacy policy and the contract information
- e) By clicking on "Finish" you place a binding offer
- f) GLS will confirm the acceptance of this offer by an e-mail.

(2) GLS does not save the text of the contract.

(3) Possible input errors can be corrected at any time before clicking on "Finish" by clicking "Back", and adapting the data.

(4) Placing the order and conclusion of the contract are possible either in Dutch, English or French.

(5) The main characteristics of the GLS services can be taken from the description of the chosen redirection option. Please note that those serves are only required to fulfil our information obligation and do not constitute an agreement on the legal and factual nature of the service.

(6) Further information about GLS can be found on our Corporate Information.

If you have any questions, please contact our customer service on +32 (0)2 55 66 211.

(7) You have no right to revoke this contract, article 1134 of the Belgian Civil Code.